For the Ed Director and Ed Committee

E-MERG-ing Notes

October 2019

From the Keyboard of Sue Radwan, President-Insurance Division, Managing Education Resource Group (MERG)

In anticipation of your 2020 Education Catalog development, MERG is delighted to announce its 2020 calendar of courses. Don't forget to update your websites with the current calendar of courses and fees!

No Course Changes AND No Fee Change for 2020

In 2020, the MERG course portfolio will continue with our four basic courses, MERG Course registration fees will remain at the 2019 levels. To review, the registration fees for our courses is listed below along with the length and frequency of each course offering:

*Please note: The orientation week noted is designed for ALL first time MERG students, regardless of which course they register for. O*rientation week always begins on the second Monday of the month and courses start the third Monday.

2019-20 Registration Fees	**Course**	**Course Length & Frequency**
$275	New Employee Orientation (NEO)	7 week course + 1 week orientation period, offered monthly.
$275	Delivering Quality Service (DQS)	6 week course offered 3 times annually.
$295	Personal Lines Coverage Basics (PL)	6 week course, offered bi-monthly.
$305	Commercial Lines Coverage Basics (CL)	8 week course, offered bi-monthly.

2020 MERG Course Schedule				
Orientation Wk	**New Employee Orientation**	**Delivering Quality Service**	**Personal Lines Coverage Basics**	**Commercial Lines Coverage Basics**
Jan 13, 2020	1/20-3/6		1/20-2/28	
Feb 10, 2020	2/17-4/3	2/17-3/27		2/17-4/10
Mar 9, 2020	3/16-5/1		3/16-4/24	
Apr 13, 2020	4/20-6/5			4/20-6/12
May 11, 2020	5/18-7/3	5/18-6/26	5/18-6/26	
June 8, 2020	6/15-7/31			6/15-8/7
July13, 2020	7/20-9/3		7/20-8/28	
Aug 10, 2020	8/17-10/2	8/17-9/25		8/17-10/9
Sept 14, 2020	9/21-11/6		9/16-10/30	
Oct 12, 2020	10/19-12/4			10/19-12/11
Nov 9, 2020	11/16-1/8/2021 Includes 1 wk Holiday Extension		11/16-1/1/2021 Includes 1 wk Holiday Extension	
No December Starts				

Thanks for your business!