

2020 OIA AWARD NOMINATIONS

OIA CITATIONS

OIA recognition of others who have made contributions to the association. For example: Committee or Task Force chairmen or members who has made a significant contribution, OAPAC donors, company representatives, insurance industry representatives.

Jillian Froment, Ohio Department of Insurance, Columbus

Nominated by: Carolyn Mangas, OIA

Jillian joined the Ohio Department of Insurance in 2011 as Chief Administrative Officer and was soon elevated to Deputy Director. In 2017, Froment was appointed Director of ODI.

In addition to her role at ODI, Froment also represents Ohio through her leadership role as a member of the Executive Committee at the National Association of Insurance Commissioners (NAIC), which establishes industry standards for all 50 states. She is currently serving as Chair of the Life Insurance and Annuities Committee and as a member of the Property and Casualty Insurance Committee and the Innovation and Technology Task Force. Additionally, she is a member of the Federal Advisory Council on Insurance and a steering committee member for the EU-US Insurance Dialogue Project.

OIA has maintained a strong working relationship with Froment during her tenure at ODI. Over the years, we have worked with her on several initiatives, including implementing the change to allow agents to carry over excess continuing education hours and the implementation of the certificates of insurance law. More recently, we have worked with the department on the implementation of the various requirements of the insurance cyber law passed in late 2018 as well as several measures related to the COVID-19 pandemic. These measures include insurance being deemed an essential industry; premium relief for insureds; temporary agent licensing, license renewal/CE extensions and education-related initiatives.

Director Froment has proven to be an incredible leader during a trying and confusing time. Froment was instrumental in helping to ensure insurance was deemed an essential business by the governor's office during the Stay at Home order. She also recognized the importance of agent education during a highly uncertain time, and thus made a significant exception to CE filing requirements so that OIA could gain very quick approval of our one webinars to educate agents on the various impacts of the pandemic to their business. Furthermore, to date, nine substantive bulletins have been issued by ODI in 2020 – 8 of which are as a result of the pandemic. Many of these bulletins have helped agents and their clients tremendously. And, as if this was not enough, she successfully moved nearly her entire staff of 300+ employees to a remote work environment in a short amount of time. Despite the fact that almost the entire ODI staff has been remote over

the last several months, the responsiveness of her legislative staff, licensing staff and fraud and enforcement staff has been stellar.

Last but not least, Director Froment makes a clear effort to ensure that she is accessible and actively demonstrates a desire to solicit input and feedback from stakeholders in the industry.